

# Phoebe Putney Identifies \$12 Million of Lost Charges in First Year

Case Study  
Revenue Capture

## Business issue

High number of billing inaccuracies resulted in lost revenue.

## Before FinThrive

- Inability to thoroughly audit over 225,000+ claims
- Complex billing process
- Lack of common goals
- Unfamiliar with process and nuances of coding, resulting in errors and missed charges

## Solution Highlights

- Maximizes reimbursements and improves clean claim rates
- Identifies missing revenue and compliance issues—pre-bill
- Scrubs bills before they reach the patient
- Improves charge accuracy and compliance

## FinThrive Value

100%

FinThrive Revenue Capture reviews **100%** of inpatient/outpatient bills

\$12M

Identified **\$12M** in lost charges in its first year of use

12,000+

Leverages **12,000+** rules derived from clinical practices to increase net revenue



## Customer Overview



A nonprofit, 691-bed teaching hospital in Southwest Georgia

Serves more than 500,000 residents in 41 counties

“FinThrive Revenue Capture is a valuable tool for any organization. It’s the best and virtually only tool of its kind – compliance-centered and very effective in identifying lost charges. We know that we’re sending out clean claims and you can’t put a value on that assurance.”

Wendy Allen, Corporate Director,  
Revenue Management

Break the cycle of inefficiency. Email: [solutions@finthrive.com](mailto:solutions@finthrive.com)

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