

How are Healthcare Leaders Staying Cyber Resilient?



We asked them.

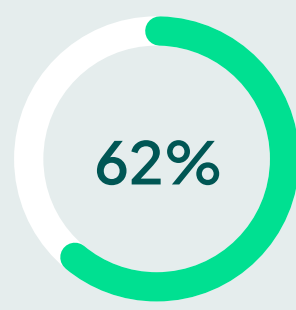
FinThrive, in partnership with HIMSS Market Insights, surveyed healthcare leaders at the end of 2024 to understand their perspective on cyber-preparedness and resilience efforts within their organization.



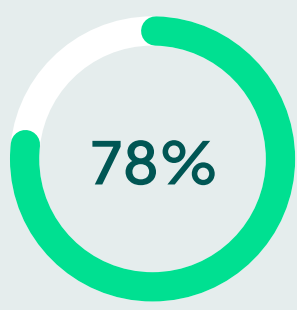
Topics included:

- Reactions to recent cyber attacks and future downtime plans
- Implementation of standby or backup capabilities
- Third-party vendor risk mitigation tactics
- Impacts to the effectiveness of cyber resilience approaches

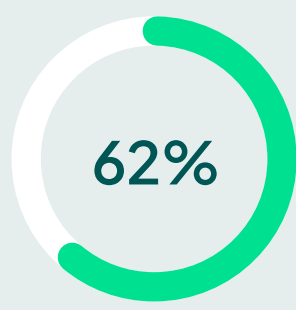
Respondents breakdown:



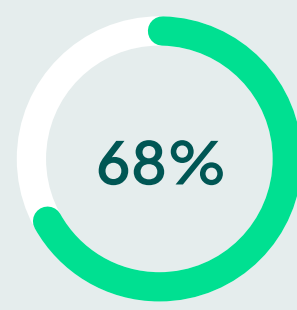
C-Suite level



Directly involved in cybersecurity planning and strategy



Worked at an organization with 2,500+ employees

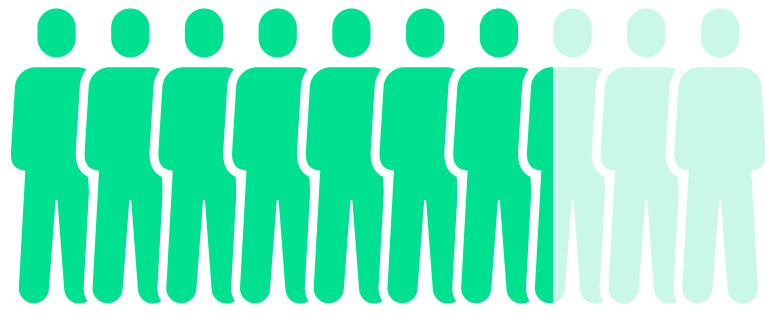


Worked at an organization with an annual NPR of \$501M+

Key Takeaway #1

Top priority: Internal risk assessments

82% of healthcare leaders surveyed say assessing risks within critical workflows is the most important change their organizations have recently enacted.



Vendor collaboration is crucial



70% of respondents are collaborating with vendors for joint risk assessments



60% of respondents are mandating vendors share real-time threat intelligence and conduct proactive monitoring

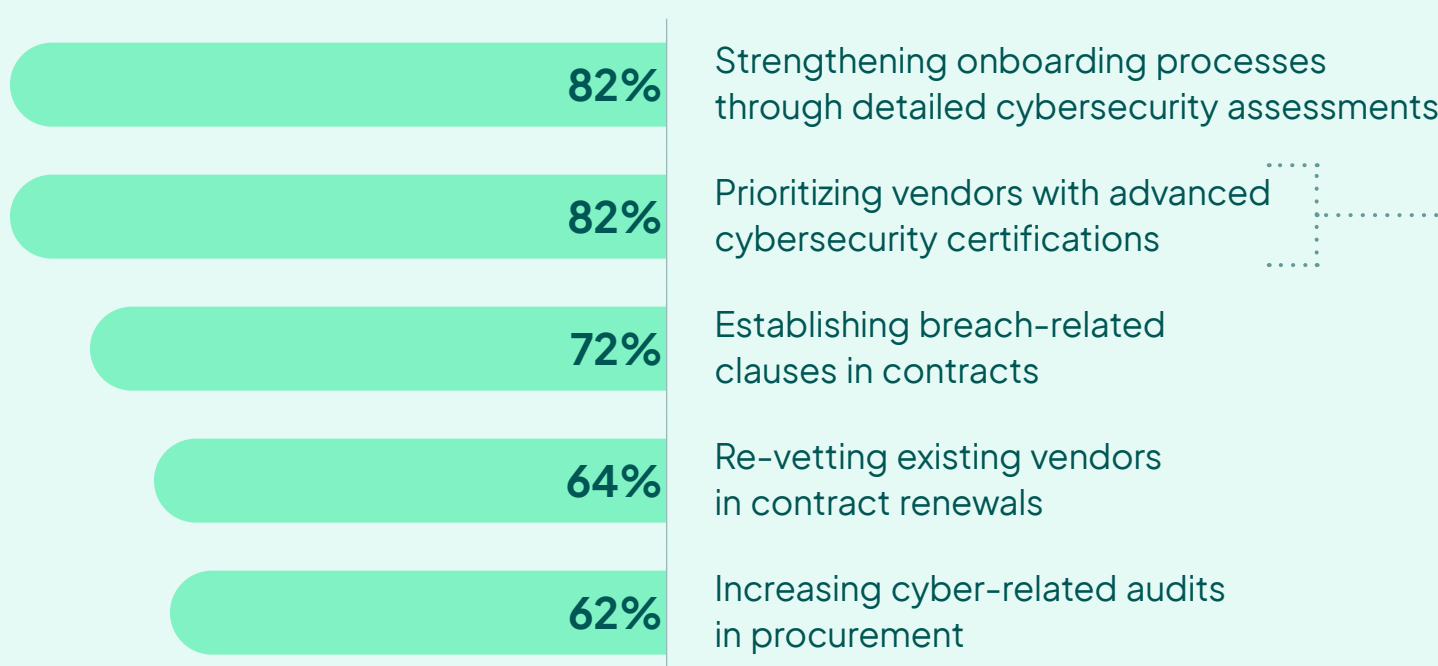
Key Takeaway #2

Decreasing vendor risk puts third-party solutions in the spotlight

Healthcare leaders are concerned not only with the risks within their own organizations, but also potential threats that can stem from vendor relationships.



Top-five key risk mitigation strategies



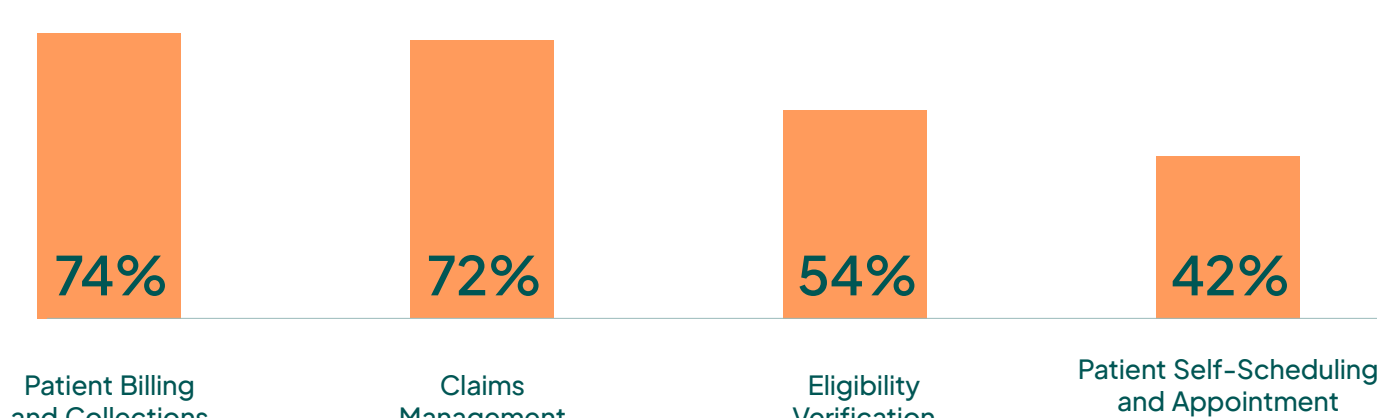
Cybersecurity Certifications to Know:



Key Takeaway #3

Billing and Collections is the top workflow for implementing standby or backup capabilities

Leaders highlighted an average of three areas where they're implementing standby or backup capabilities, with certain workflows standing out as the most frequent choices:



Single-facility worksites (19%) are nearly 2x more likely to not implement any standby or backup capabilities, compared to other worksites (10% overall)

How is your organization approaching cyber resilience?



If you're just starting out, [learn why prevention alone isn't enough and why resilience matters.](#)

Already on a path? Ensure you've partnered with the right RCM vendor. [Use our checklist](#) to find the best fit for your cyber resilience needs.