

## Job Description

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Title:	Network Engineer
Business Unit:	Tech Services
Department:	Dev Infrastructure
Reports to:	Manager, Network and Security
Location:	Gurgaon
Direct Reports:	Yes
Updated:	June 2023

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## About FinThrive

FinThrive is advancing the healthcare economy. We rethink revenue management to pave the way for a healthcare system that ensures every transaction and patient experience is addressed holistically. We're making breakthroughs in technology—developing award-winning revenue management solutions that adapt with healthcare professionals, freeing providers and payers from complexity and inefficiency, so they can focus on doing their best work. Our end-to-end revenue management platform delivers a smarter, smoother revenue experience that increases revenue, reduces costs, expands cash collections, and ensures regulatory compliance across the entire revenue cycle continuum. We've delivered over \$10 billion in net revenue and cash to more than 3,245 customers worldwide. When healthcare finance becomes effortless, the boundaries of what's possible in healthcare expand. For more information on our new vision for healthcare revenue management, visit [finthrive.com](https://finthrive.com)

## About Our Culture

### Find Balance with Our Colleague-friendly Organization

We prioritize work-life balance and flexibility for our colleagues, which is why FinThrive offers a conducive and stress-free work culture. This, along with fantastic salary and benefits packages will help you thrive in your career.

### Take Time to Recharge and Pursue Your Passions

At FinThrive, we believe in the human side of work and the importance of taking time to pursue your passions and recharge. Whether it's traveling the world, spending quality time with loved ones, or giving back to your community, we want you to enjoy all the good that life has to offer.

### Be Part of a Positive and Supportive Work Environment

FinThrive colleagues value diversity, inclusivity, and respect, and we're committed to creating a positive and supportive work environment where every colleague's voice is heard and celebrated. At FinThrive, you're a valuable member of our team, and your opinions matter!

### Grow and Excel Your Career with Training and Education

FinThrive is committed to helping our colleagues grow and excel in their careers, which is why we offer top-notch training and education to sharpen your skills and prepare you for whatever lies ahead. With our support, you'll be well-equipped to succeed not just in your current role but also in your future endeavors.

## What we offer

- Term life, Accidental & Medical Insurance
- Professional development opportunities
- Hybrid work environment

## Impact you will make

The Network Engineer position is responsible planning, designing, implementing, and managing the network infrastructure. This includes network device lifecycle, network operating systems & firmware, routing/switching, VPN solutions, circuits, and SDwan technology.

## What you will do

### Major Responsibilities/Activities:

- Development of solution designs, implementation strategies, and project execution of network related technology and services
- Focus on continuous improvement to drive higher efficiency and performance of network services
- Works closely with architecture team and ISSO to define best practice network strategy for cloud computing
- Design and engineer technology platforms for the Enterprise infrastructure environment that support corporate, Backoffice and customer applications
- Stay abreast of new solution offerings and the ability to communicate the business benefits of these solution offerings to leadership
- Provide network input/consulting as required by the business
- Must be comfortable in addressing critical incidents. Must be willing to accommodate occasional after-hours participation in the remediation of P1 events
- Lead network Proof-of-concept efforts to review, analyze and provide direction for technology refresh and new technology purchases related to networking
- Collect, analyze, and report on technology performance, with a focus on performance improvements and system efficiencies - maintain KPIs
- Document enterprise policies, standards, and position statements for new and existing technologies
- Balance and prioritize project work against work needed for other approved projects and operational support
- Provide capacity planning to sustain and improve network platform availability and efficiency
- Coordinate service/support needs with vendors, application support teams, and internal teams through effective partnership, collaboration, and communication
- Develop, define, and publish best practices and processes for the IT infrastructure based on industry and vendor published best practices
- Is self-motivated and requires little/no coaching or oversight
- Participate in data center consolidation and migration efforts

## What you will bring

- Bachelor's degree in Computer Science or similar field, or 5 to 8 years' experience, or combination of both
- 5 to 8 years' experience with:
  - o Co-location data center networking
  - o Virtualized data center technologies including Hyper-V networking
    - o Wired and wireless data, voice, and video technologies
    - o Enterprise local and wide area network design, including router and switch configuration and troubleshooting of network problems
    - o Experience in network monitoring, debug, and administration tools
    - o Familiarity with Azure concepts
    - o Deep understanding of application integration and service stack running on virtualized compute platforms
    - o Experience working with firewall and loadbalancer configurations for presenting external access to single tenant applications
- Experience with the following technologies:
  - o WAN Technology: MPLS, MetroE, CoS, SDWAN, ExpressRoute
  - o Routing: EIGRP, BGP, OSPF, HSRP/VRRP, VRF, route redistribution, EVPN
  - o Routing Hardware: Cisco ASR, ISR, Juniper MX
  - o Switching: Leaf/Spine Architecture, STP, PVST, RPVST, 802.1q, VLAN, VTP, OTV, VXLAN, CDP, LLDP, vPC, VDC, LACP, VSS, QoS, FCoE, NPV, Fast/Gigabit/10Gigabit Ethernet, PoE, Port Security, SPAN
  - o Switching Hardware: Juniper, Cisco Catalyst and Nexus families, Cumulus, Ruckus
  - o Firewall/Security: Access lists, DMZ, NAT, PAT, VPN, IPSec, IPS, IDS, active/standby, PaloAto Virtual Server, PaloAlto Wildfire, PaloAlto Panorama, PaloAlto UserID, PaloAlto GlobalProtect, Azure NSG
  - o Firewall Hardware: Palo Alto
  - o Load Balancing: VIP, Pool, SSL Certificates, SNAT, F5 (iApp, iRules, custom health check, persistence)
  - o Load Balance Hardware: F5 Big-IP LTM, F5 vCMP
  - o Wireless Hardware: Cisco WAP's, Cisco 5508 WLC, Ruckus/CommScope
  - o Network Tools: Python, SNMP, Netflow, Solarwinds Orion, Wireshark, syslog-ng, Visio
  - o Network Services: SMTP, DNS, SSH, NTP, DHCP, RADIUS, LDAP, Cisco ACS, TACACS+, Active Directory
  - o Operating Systems: Cisco IOS, Cisco NX-OS, PAN-OS, Hyper-V, Junos, Apstra
- Strong oral and written communication skills

- Strong work ethic with the ability to complete tasks and deliverables under tight deadlines while maintaining flexibility
- Demonstrated knowledge and understanding of system integration issues between diverse platforms
- Demonstrates strong verbal and written communication skills for the purpose of presenting and discussing technical information, establishing rapport and or influence, consensus building and gaining the understanding of others
- Adjusts to changing priorities
- Strong technical writing abilities
- Organizational, time management and planning skills
- Strong interpersonal and partnership skills
- Ability to work independently and as a team player
- Advance problem analysis and problem-solving skills



FinThrive is an Equal Opportunity Employer and ensures its employment decisions comply with principles embodied in Title VII, the Age Discrimination in Employment Act, the Rehabilitation Act of 1973, the Vietnam Veterans Readjustment Assistance Act of 1974, Executive Order 11246, Revised Order Number 4, and applicable state regulations.

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