

## Job Description

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Title: Senior Quality Engineer

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Business Unit: IT Technology

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Department: Quality Assurance

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Reports to: Sr. Director

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Location: Hybrid

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Direct Reports: No

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Updated: February 2023

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## About FinThrive

FinThrive is advancing the healthcare economy. We rethink revenue management to pave the way for a healthcare system that ensures every transaction and patient experience is addressed holistically. We're making breakthroughs in technology—developing award-winning revenue management solutions that adapt with healthcare professionals, freeing providers and payers from complexity and inefficiency, so they can focus on doing their best work. Our end-to-end revenue management platform delivers a smarter, smoother revenue experience that increases revenue, reduces costs, expands cash collections, and ensures regulatory compliance across the entire revenue cycle continuum. We've delivered over \$10 billion in net revenue and cash to more than 3,245 customers worldwide. When healthcare finance becomes effortless, the boundaries of what's possible in healthcare expand. For more information on our new vision for healthcare revenue management, visit [finthrive.com](https://finthrive.com)

## About Our Culture

### Find Balance with Our Colleague-friendly Organization

We prioritize work-life balance and flexibility for our colleagues, which is why FinThrive offers a conducive and stress-free work culture. This, along with fantastic salary and benefits packages will help you thrive in your career.

### Take Time to Recharge and Pursue Your Passions

At FinThrive, we believe in the human side of work and the importance of taking time to pursue your passions and recharge. Whether it's traveling the world, spending quality time with loved ones, or giving back to your community, we want you to enjoy all the good that life has to offer.

### Be Part of a Positive and Supportive Work Environment

FinThrive colleagues value diversity, inclusivity, and respect, and we're committed to creating a positive and supportive work environment where every colleague's voice is heard and celebrated. At FinThrive, you're a valuable member of our team, and your opinions matter!

### Grow and Excel Your Career with Training and Education

FinThrive is committed to helping our colleagues grow and excel in their careers, which is why we offer top-notch training and education to sharpen your skills and prepare you for whatever lies ahead. With our support, you'll be well-equipped to succeed not just in your current role but also in your future endeavors.

## What we offer

- Term life, Accidental & Medical Insurance
- Professional development opportunities
- Hybrid work environment

## Impact you will make

The primary focus of this position is testing in a big data environment. You will be responsible for conducting complex, cross-functional test processes for any application software systems the business unit is creating and/or changing. You will have a strong working knowledge of all

concepts and applications of quality assurance testing, be able to perform all the regular functions commonly required in quality assurance testing and ensure all documentation of test results is thoroughly reported. By using industry leading practices, data, and technology solutions the team builds quality into the software delivery life cycle. We value continued innovation and seek to make our delivery more efficient and cost effective. We are looking for people who have a passion for quality and who show the ability to collaborate within a team to delight our customers with our technology solutions opportunities.

## What you will do

### Major Responsibilities/Activities:

- Collaborate with a scrum team to produce all the quality assurance deliverables including thoughtful development of test plans, test scenarios, and scripts; implementation of necessary test processes on projects; and execution of tests and analysis of test results
- Work within an Agile team and collaborate with the team to ensure the delivery of quality software
- Contribute to the technical detail documentation and creation of acceptance criteria in user stories
- Ensure sufficient test coverage for all user stories Perform both scripted and exploratory test execution
- Recommend and build appropriate test automation where needed
- Write, monitor, execute, and evaluate application tests using industry standard automated testing tools
- Perform web service testing utilizing manual and automated methods
- Create scripts to compare and validate data results from testing
- Work with the team to understand how changes in the software product affect maintenance of test scripts and the automated testing environments
- Manage defect tracking and resolution processes by working closely with the team to ensure issues/defects are dealt with in a timely manner
- Maintain well organized records of test results and generate historical analysis of test results
- Communicate and provide documentation throughout the project lifecycle that advises the project teams of potential risk areas
- Build strong relationships across IT and business teams

## What you will bring

- 5+ years of experience in working as an automation QA Engineer or Analyst in an Agile environment
- Expertise with all aspects of software testing including functional, exploratory and regression testing
- Experience with test automation using Selenium, SpecFlow BDD Framework, or similar test automation framework or toolset
- Basic understanding of coding practices ( .Net/C# and object oriented principles)
- Basic SQL skills and experience in using SQL Server Management Studio or similar software application
- Experience in testing web services (API's) using SoapUI, Postman or a similar tool
- Knowledge of Agile, Scrum methodologies and experience with Scaled Agile Framework (SAFe) using Agile Central / Rally or similar tool is a plus
- Ability to adapt quickly to new technologies, processes and changing priorities
- Demonstrated success in delivering deployments/releases on-time with quality
- Understanding of and experience in supporting continuous integration/continuous deployment
- Collaboration skills to gather input and then experiment with available solutions to validate assumptions and feasibility
- A team oriented mind set
- An enthusiastic, can-do attitude, problem solving skills and a relentless improvement mindset
- Excellent organizational and time management skills
- Travel required: None

## What we would like to see

- Testing with security in mind and Experience with security testing tools is a plus
- Experience with performance testing using JMeter or similar tool is a plus
- Excellent verbal and written communication skills, with the ability to present information within a public setting
- Experience in the healthcare industry



FinThrive is an Equal Opportunity Employer and ensures its employment decisions comply with principles embodied in Title VII, the Age Discrimination in Employment Act, the Rehabilitation Act of 1973, the Vietnam Veterans Readjustment Assistance Act of 1974, Executive Order 11246, Revised Order Number 4, and applicable state regulations.

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